

			Previous Years			2015/2016							
			2012/13	2013/14	2014/15	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Target	Polarity	DoT	
	Indicator	Collection Frequency											
1. Building Works	<u>BW05</u>	Gas safety – % of properties having valid Gas Safe registered gas certificates - (Snapshot)	Monthly	99.70%	98.79%	99.71%	99.43%	99.51%	99.83%	-	-	Up is Good	Neutral
	<u>BW19</u>	% of Urgent Repairs completed within Government Timescales	Monthly	98.82%	97.70%	94.73%	98.71%	94.65%	-	-	-	Up is Good	Neutral
	<u>BW20</u>	% of Urgent Gas Repairs completed within Government Timescales	Monthly	99.10%	96.17%	89.71%	98.66%	92.13%	-	-	-	Up is Good	Neutral
2. Housing	<u>BW06a</u>	No of council homes in York failing to meet the decency standard	Annual	36	15	3	-	0	0	-	-	Up is Bad	Good
	<u>CAN061</u>	Number of new affordable homes delivered in York	Quarterly	127	50	136	14	23	-	-	-	Up is Good	Good
	<u>CAN200</u>	Number of council homes let by direct exchange - (YTD)	Monthly	216	247	153	30	70	104	-	-	Up is Good	Good
	<u>CES09</u>	Net additional homes provided - (YTD)	Monthly	482	345	523	49	806	874	-	-	Up is Good	Good
	<u>CJGE170</u>	Housing affordability (house prices to earnings ratio)	Quarterly	6.78	6.80	7.66	8.25	8.44	-	-	-	Up is Bad	Bad
		Benchmark - National Data	Quarterly	5.97	6.20	6.51	6.8	6.99	-	-	-		
		Benchmark - Regional Data	Quarterly	4.12	4.22	4.26	5.14	5.25	-	-	-		
		Regional Rank (Rank out of 15)	Quarterly	15	15	15	15	15	-	-	-		
	<u>CJGE178</u>	Private rents (Average) - All (£)	Annual	740	738	841	-	-	-	-	-	Up is Bad	Bad
		Benchmark - National Data	Annual	728	720	788	-	-	-	-	-		
		Benchmark - Regional Data	Annual	534	535	557	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	14	14	15	-	-	-	-	-		
	<u>HOU107</u>	Number of active applicants on North Yorkshire Home Choice who are registered with CYC (Waiting List) - (Snapshot)	Quarterly	4692	2306	1545	-	-	-	-	-	Up is Bad	Good
	<u>HOU108</u>	Current council tenant arrears as % of annual rent due - (Snapshot)	Quarterly	1.63%	1.32%	1.62%	2.29%	2.54%	1.93%	-	-	Up is Bad	Neutral
	<u>HOU109</u>	% of rent collected (including current arrears brought forward) - (Snapshot)	Quarterly	97.90%	98.04%	97.84%	90.42%	94.64%	96.66%	-	-	Up is Good	Neutral
<u>HOU210</u>	Bring empty private sector properties back into use	Annual	35	103	106	-	-	-	-	-	Up is Good	Good	
<u>HOU215</u>	Rent lost through voids - (Snapshot)	Quarterly	0.64%	0.69%	0.75%	0.21%	0.42%	0.58%	-	-	Up is Bad	Bad	
<u>HOU245</u>	Average number of days to re-let empty properties (overall) - (YTD)	Monthly	21.66	21.49	25.62	24.3	23.71	22.55	-	-	Up is Bad	Neutral	
<u>OCC12</u>	New Homes Bonus Grant (£)	Annual	£1.83m	£2.31m	£2.99m	-	-	-	-	-	Up is Good	Good	
<u>HOU101</u>	Number of homeless households in temporary accommodation - (Snapshot)	Quarterly	99	80	65	71	68	64	-	62	Up is Bad	Good	

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	Indicator	Collection Frequency											
3. Homelessness	<u>HOU102</u>	Number of homeless households with dependent children in temporary accommodation - (Snapshot)	Quarterly	47	45	41	47	47	40	-	45	Up is Bad	Neutral
	<u>HOU103</u>	Number of households for whom positive action has prevented homelessness - (YTD)	Quarterly	746	683	665	191	328	499	-	-	Up is Good	Good
	<u>HOU104</u>	Number of applicant households for which decisions were taken - (YTD)	Quarterly	218	180	188	38	74	116	-	-	Neutral	Neutral
	<u>HOU105</u>	Number of households accepted as homeless and in priority need - (YTD)	Quarterly	146	109	105	23	48	75	-	-	Up is Bad	Good
		Benchmark - National Data	Quarterly	53,770	52,270	54,430	13840	28510	-	-	-		
		Benchmark - Regional Data	Quarterly	4,919	3,182	3,228	817	-	-	-	-		
	<u>HOU106</u>	Number of 16-17 year olds accepted as homeless - (YTD)	Quarterly	2	1	1	0	0	0	-	-	Up is Bad	Good
	<u>HOU259</u>	Households accepted as being homeless and in priority need - Relationship Breakdown Violent - (YTD)	Quarterly	19	16	17	3	9	16	-	-	Up is Bad	Neutral
		Benchmark - National Data	Quarterly	6,530	6,130	6,530	1600	3330	-	-	-		
	<u>HOU268</u>	Households accepted as being homeless and in priority need - Relationship Breakdown Violent	Quarterly	19	16	17	3	6	7	-	-	Up is Bad	Neutral
		Households accepted as being homeless and in priority need - % Relationship Breakdown Violent - (YTD)	Quarterly	13.00%	14.70%	16.50%	13.00%	18.8%	21.33%	-	-	Neutral	Neutral
		Benchmark - National Data	Quarterly	12.14%	11.73%	12.27%	12.00%	11.7%	-	-	-		
		Households accepted as being homeless and in priority need - % Relationship Breakdown Violent	Quarterly	13.00%	14.70%	16.50%	13.00%	24.00%	25.93%	-	-	Neutral	Neutral
	<u>HOU281</u>	Households accepted as being homeless and in priority need - % Domestic Violence - (YTD)	Quarterly	4.80%	3.70%	9.40%	0.00%	4.00%	3.70%	-	-	Neutral	Neutral
Benchmark - National Data		Quarterly	2.90%	2.83%	2.82%	2%	2.4%	-	-	-			
Households accepted as being homeless and in priority need - Domestic Violence		Quarterly	7	4	3	0	1	0	-	-	Neutral	Neutral	
4. Satisfaction	<u>BYS131</u>	% of residents who agree that York is a safe city to live in, relatively free from crime and violence - Agree (All Responses)	Annual	74%	80%	NC	-	-	-	-	-	Up is Good	Good
	<u>BYS300</u>	% of residents who agree their local area is a safe place to live (All Responses)	Annual	79%	79%	NC	-	-	-	-	-	Up is Good	Neutral
	<u>TSS35</u>	% of tenants satisfied that their landlord listens to their views and acts on them	Annual	67.30%	61.57%	61.26%	-	-	-	-	-	Up is Good	Bad
		% of tenants dissatisfied that their landlord listens to their views and acts on them	Annual	13.60%	14.88%	16.47%	-	-	-	-	-	Up is Bad	Bad
5. Crime	<u>CSP01</u>	All Crime	Monthly	11928	11380	10807	2986	3082	3030	-	-	Up is Bad	Bad
	<u>CSP03</u>	Domestic burglary (incl. attempts)	Monthly	572	560	446	122	112	100	-	-	Up is Bad	Neutral
		IQUANTA Family Grouping (Rank out of 15)	Quarterly	7	7	7	7	7	6	-	-		

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			Collection Frequency	2012/13	2013/14	2014/15	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Target	Polarity	DoT
5. Crime	<u>CSP11</u>	Theft or unauthorised taking of a cycle	Monthly	731	1010	782	228	302	278	-	-	Up is Bad	Bad
		IQUANTA Family Grouping (Rank out of 15)	Quarterly	15	15	15	15	15	15	-	-		
	<u>CSP12</u>	Criminal damage (excl. 59)	Monthly	1830	1632	1389	394	412	409	-	-	Up is Bad	Bad
		IQUANTA Family Grouping (Rank out of 15)	Quarterly	12	9	6	7	9	8	-	-		
	<u>CSP13</u>	NYP Recorded ASB Calls for Service	Monthly	10381	9421	9306	2454	2645	2009	-	-	Up is Bad	Bad
	<u>CSP15</u>	Overall Violence (Violence Against Person Def.)	Monthly	2254	1938	2130	631	676	610	-	-	Up is Bad	Bad
		IQUANTA Family Grouping (Rank out of 15)	Quarterly	10	6	6	6	6	5	-	-		
	<u>CSP20</u>	Fraud	Monthly	225	159	180	54	49	69	-	-	Up is Bad	Bad
	<u>CSP23</u>	Hate Crimes or Incidents as Recorded by NYP	Monthly	95	98	108	-	-	-	-	-	Up is Bad	Bad
		IQUANTA Family Grouping (Rank out of 15)	Quarterly	5	4	3	4	6	7	-	-		
	<u>CSP24</u>	Number of Alcohol related ASB incidents	Quarterly	NC	2347	1852	435	465	403	-	-	Up is Bad	Neutral
	<u>CSP27</u>	Number of Incidents of Violent Crime Within the ARZ	Quarterly	613	587	561	169	182	183	-	-	Up is Bad	Bad
	<u>CSP28</u>	Number of Incidents of ASB within the city centre ARZ	Quarterly	2428	2301	2576	586	717	535	-	-	Up is Bad	Neutral
	<u>PHOF23</u>	First time entrants to the youth justice system (per 100,000 population aged 10-17)	Annual	498.01	432.43	413.64	-	-	-	-	-	Up is Bad	Good
Benchmark - National Data		Annual	556.05	440.93	409.06	-	-	-	-	-			
Benchmark - Regional Data		Annual	536.69	458.66	473.02	-	-	-	-	-			
Regional Rank (Rank out of 15)		Annual	7	7	7	-	-	-	-	-			
6. Public Realm	<u>CSPEC3</u>	Calls for Service - Noise	Monthly	1624	1618	1581	-	-	-	-	-	Up is Bad	Good
	<u>PP07</u>	% of businesses that were compliant with legislation concerning the illegal use and sale of alcohol and tobacco	Quarterly	98%	75%	100%	N/A	N/A	N/A	-	-	Up is Good	Good
7. Substance Misuse	<u>CHP23</u>	Hospital admissions due to substance misuse (15-24 years), per 100,000 population	Annual	62.86	62.50	-	-	-	-	-	-	Up is Bad	Neutral
		Benchmark - National Data	Annual	75.21	81.30	-	-	-	-	-	-		
		Benchmark - Regional Data	Annual	89.09	92.10	-	-	-	-	-	-		
	<u>CSB17</u>	Number of mothers recorded by Midwifery Services in regard to alcohol or substance misuse (by Estimated Delivery Date)	Quarterly	-	-	26	7	14	-	-	-	Up is Bad	Neutral